

URSUS Directors Council  
March 16, 2018  
Bangor Public Library

Present: Stacey Brownlie, Bryce Cundick, Chris Iaconeta, James Jackson Sanborn, Leslie Kelly, Barbara McDade, David Nutty, Jamie Ritter, Joyce Rumery, Marianne Thibodeau, Ben Treat

Absent: John Barden, Roger Getz

The February meeting notes were accepted.

**Mariner site and services**

James asked the group about the use of Mariner. The front end of Mariner is not used by many libraries now, but the back-end is still in use. It has the A to Z list, but there are also outdated support documents which need to be deleted or updated if Mariner remains in its current configuration.

Bryce and Marianne report infrequent use and others will need to check with their respective staffs. James needs to know who is using it for what purpose.

**Citation Manager software**

The directors discussed the report from the Reference Committee. It was divided in the recommendation, so there is no clear path. Does it make a difference if we go separate ways with this type of service. For some it is driven by faculty expectations. Part of the issue is the roll out of the new Refworks compared to the older version, it was not well managed.

Those using Refworks are UM, UMM, UMFk, and OCLS. Bryce, David, and Ben do not see enough difference in functions from one of the free services to have a Refworks subscription. They would use what they spend or would spend on Refworks for other services or resources.

If libraries transition from Refworks what can be transferred to the new service? We need to know if user information can be moved to another service.

How many does the library staff support, this is also critical for managing multiple services? Or do we work this out and recommend one for the UMS?

At this point the directors are not making a decision on this and will take some time to talk to staffs and have statistics gathered about the use of Refworks.

## **Statewide Databases RFP**

Jamie reported on the RFP which will close at 4:00pm on the 22nd. The evaluation of the proposals will be on the 26<sup>th</sup>, with the 29<sup>th</sup> as a follow up date if needed. There has been a lot of interest. EBSCO and Gale in particular, Elsevier wanted to bid and asked for an extension which was not allowed. We do not know about Proquest and McGraw Hill may bid on individual titles.

The Evaluation Team is Jamie Ritter, Tim Pellett, Deb Rollins, Mamie Nye, Melora Norman, Joe Schmidt (DOE), and Bobby Lee (NH State Library).

In response to whether the bids are public, the names of the companies that bid are public, but not the amount.

The questions from the bidders were mainly for clarification. They did ask about K-12, the population per grade. And they has some questions regarding public libraries' demographics. They were all referred to websites or other public information.

## **UMS database budget**

There has been no communication about an increase in our shared database budget from the UMS. At the last Resource Committee meeting the Vice Chancellor asked that the Hanover group look at other libraries and if they receive revenue from student fees.

## **MIN Report**

James is still down one staff position while Alicia is on leave.

Decision Center has been implemented for two libraries. The next implementation will be smoother because MIN received better documentation from III.

The Download Library invoices will be going out soon.

Barcodes will be automatically loaded. Data from the card office is now in the downloaded report. It is uncertain how it will affect distance and multi-campus students. By the summer barcodes will be in the system and in future patron loads. If students do not get a university card, they will not get a barcode in their record. Patrons can now have multiple barcodes in their record.

PPL, BPL, and MSL will have patron self-registration.

## **Summer Retreat – place and date**

We determined that Fort Kent is next in rotation for our retreat. We are planning for July 9 and 10 for now. Leslie will send a poll. We need to work on the agenda.

## **URSUS Development Day**

We need a topic and a date. We anticipate it will be held at UMaine. The afternoon can be on Sierra and the back end – report running and other functionality. For the morning session we need something that would engage the staff. We should all think about speakers or ideas for this part of the day. We will revisit this at the next meeting.

## **ACRL Framework**

Nancy Lewis is doing a poll for the Reference Committee with first, second choices, etc. for dates. We need a time when they can take a second day for a retreat. Sofia Biden is writing a grant proposal for the David Family Foundation.

## **Cataloging Stats**

The Cataloging Standards Committee had a good discussion at their last meeting. Bryce will send out a Google Doc version of the statistics to us. Use the tabs at the bottom of the document for navigation.

## **Technology Subcommittee**

A survey was sent from Maine InfoNet to the Technology Subcommittee regarding Encore. They discussed what steps to follow before the links is made public. They may have a “coming soon” message above or below the search box. Also a link for feedback.

There was some debate on a couple of facets of Encore. The committee wants individual libraries to have user testing and to share their results with the other libraries. This will be a summer roll-out to help staff prepare tutorials.

## **Assessment**

The group discussed the assessment of library services and resources. We spoke of the Return on Investment, student success, and the curriculum. We have used

LibQual and explored Ithaka. Both are expensive and do not work well across library types.

We had relied on NEASC to help with this, but now it is not worthwhile for this purpose. We need a tool to help us demonstrate our value.

Chris provided this link: <http://lawguides.maine.maine.edu/c.php?g=562485> for law library assessment. And this article from Denmark may help: <https://princh.com/modern-libraries-from-a-transactional-to-a-relational-library/#.WrQR2ojwaUk>.

COSLA is working on the measures that matter. ROI has not come up. They are looking for datapoints for outcomes. PLA collects various statistics and working with those to tell a story.

We need to work on this to understand the impact of the library on our users and to be able to present that information to our administrations.

This may be a retreat topic.

### **Freedom Express Van Delivery**

There are still issues with the delivery service. Labels can lead back to the sorter to help Freedom with corrections they need to make. They are also looking at route maps. Jamie led the group that visited the Portland facility. They met with staff and saw the sorting room.

Also, we need to add 600 bags to the delivery service before the end of the fiscal year. The cost will be about \$3000.00 shared among the group. MLA is buying bags and MILS will buy bags. We may also need more totes in the system.

### **Update on Augusta and UC searches and impact of the merger**

Both are on hold, there are no job descriptions yet and there is no clarity regarding the library director position. Within six weeks they will have an answer regarding the academic support reorganization. There will be a meeting in April about this with the library staff. There are two vacancies.

Regarding the merger of OCLS with UMA, they do not know what it will look like yet. It is also uncertain about the continuing OCLS support for the databases.

## **Update on BPL Search**

Interviews for two candidates have been held. The third candidate is scheduled for an interview before the end of the month. I anticipate the Search Committee making an offer shortly after the interview.

## **New chair**

The selection of a new chair was tabled to the next meeting.

## **Comments on Local Library Reports**

The note taker failed to take good notes on this section. If you wish please add your own updates.

### **UMaine Fogler Library Report:**

President Search – we are awaiting notification of the selection

An evening Circulation position will be open after end of semester

We will be buying a new van this spring

The New England Land Grant libraries are working together on the research practices of agriculture scholars

I am on the UMaine Bicentennial Committee

UMaine will be recognizing Dr. Susan J. Hunter's UMaine Presidency throughout the spring

The University Club Board has okayed the installation of air conditioning in the Lynch Room (UClub)

Fogler library Labor Day hours will be 10:00 am to 4:00 pm.