

URSUS DIRECTORS Council
Friday, April 20, 2018
Bangor Public Library – Board Room – 1st Floor
10:00 – 2:00
Coffee at 9:30

Draft Notes

Present: Stacey Brownlie, Bryce Cundick, James Jackson Sanborn, Leslie Kelly, Barbara McDade, Roger Getz, Jamie Ritter, Joyce Rumery, Marianne Thibodeau, Ben Treat, Chris Iaconeta, David Nutty

Absent: John Barden

1. Agenda overview and additions
Add: Update on databases, and Kanopy v. FOD

2. Minutes (March)
Accepted as written

3. Update on BPL Search
Ben Treat is the new BPL Director. Congratulations Ben!

4. Update on Augusta and UC searches
UMA needs a director, Bangor Campus has fewer students library is currently staffed by a professional librarian. UMA-Bangor may need a library manager with a BS in Library Science, and not a director position. Faculty oppose this recommendation. What is needed is a distance librarian with a masters in library science. UMA search for CL2 is underway.

The “Re-Emergence of UMA” will consist of folding UC into UMA. UC advocates for no elimination of vacant lines in the OCLS. A report on the re-emergence of UMA is due on April 30th. It may however be just an organizational chart.

It was suggested that perhaps a letter to VC Neely or the CAOs advocating for library services and professional positions at UMA be sent to avoid the possibility of negative action as regards libraries at UMA, and UMA-Bangor.

Another possibility is to write up a job description for what a library director does and give the description to the VPAA as he plans the reorganization of UMA libraries.

5. Mariner site and services
J. Jackson-Sanborn wanted to know which libraries were using the front end of Mariner. Who actually has it pushing to patrons? If not a front facing list for most libraries, MIN would like to take it down, since there are outdated support documents attached. OCLS heavily uses the front end of Mariner.

6. Citation Manager Software

USM usage of RefWorks has dropped off significantly. Some want to move to other products that are free. Factors for usage decline at USM include, fewer students and fewer grad students. Renewal date for RefWorks is 7/1. It was decided to keep the RefWorks subscription for another year to act as a transition period. The question was posed as to whether or not the new suite of Gale databases export citations to RefWorks. Joyce sent an email verifying that Gale does export to RefWorks. A quick poll was taken, the results are listed below:

Keep RefWorks: UM, UMM, UMFK, and?

Don't Keep: UMF, OCLS, USM

7. Shared Databases

Joyce Rumery, David Nutty, and Chris Iaconeta met with Jim Simpson-Interim Dean of UM Bus Graduate School located on the USM campus. The USM Business Graduate School will be phased out, but will run simultaneously with the UM program for a year. The UM program that is based at USM will provide access to a different set of databases from those available to the USM program that will be phased out. The question is, "How to manage transition from the USM Business Graduate program to UM Business Graduate program?" Access to UM Law School databases will be provided to the UM Business Graduate program at USM. Stacey Brownlie was asked, "Is the multi user card a solution?" She thought that vendors pay attention to usage, and would notice a large uptick in usage.

UM will house UMA students who take classes on UM campus with UMA faculty.

Reach out again to Carol Kim and VC Neely Re: option C in PI Team- Library Services report, to see if there is any movement on system wide access to resources.

8. Kanopy v. Films on Demand (FOD)

There is more usage of Kanopy DDA than FOD on UM campus. UM is pondering what impact there would be in pricing for other campuses if UM dropped FOD. J. Ritter stated that Kanopy is interested in the secondary RFP – will have news within the week. The question is, "What can MSL support and what can the UMS Libraries support? Current spend on FOD is \$45K. Look at usage, talk to campus staff/faculty in order to make a decision as to whether or not to renew for next meeting.

9. Statewide Databases (Jamie)

Getting back to people about what Marvel is and isn't. Not every EBSCO database is in the Statewide Marvel package. This is a possibility that academic only licenses can be secured for UMS Libraries for EBSCO databases such as CINAHL with Full Text and PsychINFO. Connecticut buys these databases for less money than what Maine is currently spending. The question was posed as to whether or not EBSCO will punish MSL and UMS Libraries because they did not win the new five year contract? EBSCO

has submitted for the second RFP round. There are no appeals on the award of the contract to GALE.

Mixed bag in play in pricing the 2nd RFP round. By May 1st, the have the entire line up of Marvel will be complete. Then UMS libraries will know what to buy locally to support their programs and curricula.

Statewide things have been quiet and respectful regarding the new line up of databases. BPL, says that Global Newsstream is an absolute buy. Ancestry.com will be available to K-12. There is still a need for an encyclopedia - World Book or Britannica. Negotiations could take place with EBSCO on Novel list. D. Nutty asked if Business Search Premier has content not available elsewhere? Would MSL bid on this and actually buy? J. Ritter acknowledged the fact that the MSL still had to purchase a comprehensive business database. J. Ritter sent out a survey asking for feedback for a quick turnaround on the business offerings from ProQuest, Gale, and EBSCO.

D. Nutty asked the following: As of 7/1 are the EBSCO databases turned off and the GALE databases turned on? The answer is yes. There will be a troubleshooting process before 7/1. Things will be ready on 7/1. Tim at MIN will proxy the GALE trial databases, so that faculty and students will have access for summer courses that begin in May and span the July 1 date. B. Treat asked, "How often does the core go out for RFP?" This is the first time, the next cycle is in 2023. Pricing is flat for the GALE products until the end of the current five year contract. The State Librarian commented that the State Procurement Office did a good job.

There will be a link for SAGE product offerings coming from J. Ritter.

10. MIN Report

Aleisha is now back 2 days a week currently.

Quote for URSUS bags- need verbiage and graphic. The bags will be billed out this fiscal year. The total cost is \$3000, which will be shared by the 11 URSUS Libraries. \$3,000 divided by 11 = \$273 for each URSUS Library. MIN will bill this out to the URSUS Libraries.

36,830 is the circulation total for March in the Download library – higher than ever.

J. Jackson Sanborn attended ICULC last week. The major discussion was about Open Education Resources (OER) that bled into e-texts. AL, LA, and GA all have OER resources. For textbooks – check out Open Stacks. There are grants available to develop peer-review text books for general education courses. Find Open Textbooks Libguides - [Dalhousie](#), [Miami Univ.](#), etc.

Business assessment of the ILS market. III will be around for a while. Architecture v. business use – multi tenant. Concerns for the viability of III are overblown. No danger of disappearing, but may be sold off. III is hugely profitable.

Lunch – Sea Dog

11. Summer Retreat –Start of Agenda

~~July Th. + Fri. 26 & 27~~ – **However, there is a new poll out to select another date**

Possible Agenda Items:

- State RFP Results

- Homework – Read article. [“Provosts’ Perceptions of Academic Library Value and Preferences for Communication: A National Study.”](#)

- Maine InfoNet – strategic guide posts, process as product - to build something around the notion of 1 yr. priorities within a 5 yr. plan.

- Program on archives.

Campus Dorms or Hotels. Leslie will let us know about dorm room availability. Most thought they would prefer a hotel.

12. URSUS Development Day

July 25th at Wells Commons – UM Campus. Rooms free for with food purchase. BPL will be the fiscal agent. Keynote to be determined.

Ideas:

- Assessment

- How to tell our story – workshop put on by the co-extension? Jane Haskell, presents on telling our stories especially the economic value of libraries. Story tellers and story anthologies.

Brad Beauregard from Fogler could present on telling “our story.” Coordinated communications is key – singing in harmony.

- Meghan Clough provides customer experience training – value of customer experience beyond the customer service piece

- Reports to run

- Decision Center

- New line up of databases - for breakouts

- Presentation on civil discourse – “Makeshift Coffee House.”

Roger Getz – will contact Meghan Clough for availability on 7/25/18. Bryce will send out an email to URSUS Directors for topics and presenters.

13. ACRL Framework & Reference Retreat

Sofia is working on writing a grant to fund the Framework. David and Joyce will read the draft. The grant is due in May, we are planning to bring the Framework to Maine in the spring of 2019. Les will send out the draft grant proposal for the URSUS Directors’ to read for feedback.

14. Encore

Public link is not yet ready. Deployment is expected by May 1. Sierra 3.4 will be deployed

soon. Sierra 4.0 out in the near future, but MIN will let it run before recommending a download. SkyRiver, Mobile Worklists sent back to III. Decision Center is complete. Lynn is going to attend IUG, where she will attend sessions on consortia, and Decision Center.

15. Freedom Express Van Delivery -- Delivery Bags and Totes
It's been quiet.

16. Elect new chair

It was suggested that Ben fill the rest of Barbara's term as Chair of the URSUS Directors Council. He graciously accepted.

17. Comments on Local Library Reports



Merrill Library Report

- Developed process for students and community patrons to pay for Library fines and for damaged or lost Library materials at the Bursar's office.
- Completed "fixing" 270+ bib records that were noted in a report sent to UMM regarding "Bad OCLC Numbers" when Merrill Library joined the Maine Shared Collections Cooperative in 2017.
- Weeding project in progress - spoken word vinyl records.
- Planning for Finals week - therapy dogs, and coffee and snacks.
- FY18 & FY19 UMM budgets are balanced
- Admissions metrics - applications, admits, and confirms - up 30% over last year



Blake Library Report

- Preparing for hopefully a summer abatement project of the first floor of the gym section of the library. This may mean the UMFK collection will be unavailable for 8 weeks.
- Supporting the Scholars' Symposium



- Final open forums for UMA re-emergence will be held 4/23 and 4/25 with summary communication from President on 4/30
- Successful presentation and good networking at 18th Distance Library Services conference

[INSERT COOL FARMINGTON LOGO HERE]

- UMF's president, Kate Foster, is resigning as of July 1, to go to The State College of New Jersey. The Chancellor visited, and the campus proposed the current interim Provost, Eric Brown, be made interim President. No word on what will happen yet, but we've been told we should know before graduation.
- Meanwhile, there's an ongoing internal search for a permanent provost. That is winding up now, and hopefully an announcement will be made soon.
- Add to that, our VP of Student Affairs is retiring June 30, and there's a huge leadership vacuum at UMF. Quite a bit of consternation surrounding this.
- I've been serving as President of the Staff Senate, which is becoming more and more visible on campus (and taking more and more time . . .)



Raymond H. Fogler Library

Okay - I had to do the logo too - to join in with all of you.

- We have a new President, Joan Ferrini-Mundy will begin in July after the departure of President Hunter.
- There are searches underway for the Dean of the Graduate School of Business and the V.P. for Enrollment Management. The search committee for the Director of Cooperative Extension has just been formed.
- This is Maine Impact Week with both student and faculty scholarship and research highlighted and celebrated at events at the Cross Center and on campus
- We are preparing for extended hours for Finals Week and the therapy dogs will be back again - the week prior and the week of Finals.
- We will have another link on our website "stories from Fogler Library", we will use it to highlight articles from the magazine and to tell the stories of our patrons, volunteers, services, and collections.
- We have a project underway to digitize the student newspaper, we will put this on the Digital Commons when complete
- Our Fake News workshop was very well attended. We had to turn away attendees and then held a second one for those who could not attend the first
- We have new development officer assigned, she will begin the end of the month
- We will all be working on our annual reports soon, with a due date of 7/27

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UMA

BPL

MSL

USM

UMaine Law