

# URSUS Directors Meeting

## October 19, 2018

**Attendees:** Joyce Rumery, Bryce Cundick, James Jackson-Sanborn, Stacey Brownlie, David Nutty, Ben Treat, Jamie Ritter, Roger Getz, Marianne Thibodeau

**Not Attending:** Leslie Kelly, John Barden, Christine Iaconeta

### Minutes

#### **Set agenda** (Ben)

Add item on streaming video (David)

**Approve Minutes:** Bryce Cundick moved to approve the minutes – Joyce Rumery seconded. Discussion – J. Jackson-Sanborn requested that once minutes were approved that they be sent to Tim Pellett for upload to Maine InfoNet. Ben Treat said that he would take care of this matter. The minutes of the September URSUS Directors meeting were approved unanimously.

#### **URSUS committees** – charges and direction (Ben)

Clarify when the one face-to-face meeting at BPL will take place for all committees. There are no clear charges for committees. Ben will send out a note to committee chairs to find the current committee charge or develop a new charge. Joyce would like the committees to be more innovative, to bring back ideas, practices, and products to Directors. In other words to think more broadly & deeply about their areas.

#### **Maine InfoNet Report (James)**

- Encore implementation has encountered problems with the library location facet. It seems that the way URSUS set up bib locations in the late 80s is the cause of the problem. There are 3 solutions:
  1. Switch library bib locations in Encore to pull from scopes already set up by MIN/URSUS. This moves non-location scopes to the bottom of the list, otherwise you see only the first 5.
  2. Give unique bib locations to all.
  3. Consolidate each library to 1 bib location for all items or possibly another for online items. This solutions keeps facet list short. This option also gives a co-location Maine InfoNet can set it up. Define each scope with the new criteria. Is this the direction to pursue? This keeps the home library where patron is assigned at the top of the list.
- Loan rule determiner table needs to also be re-organized sometime in the future. Perhaps each library's Circ rep could look at their library's loan rules and start to whittle them down. It's time to clean house. The Reference committee should be alerted to this, and asked for comment. JJS will draft a communication to the URSUS Directors and we can let our staffs know the plan and the timeline.

- [Skyriver](#) is being tested by Asita at FK for record sources. URSUS OCLC libraries can overlay Skyriver records with the OCLC record & OCLC #.
- [Mobile Worklists](#) and [Decision Center](#) are ready to use with documentation and links.
- Targets: Merrill Memorial Library coming into Minerva – 1<sup>st</sup> week of December. Millinocket Public Library coming into MILS around the 2<sup>nd</sup> wk. in January.

### **Maine InfoNet meeting with EBSCO (James)** – Academic types.

James have been invited to a two day meeting in Boston with EBSCO to discuss goals, concerns of library directors and consortia, and invited topics. Dinner, travel & lodging provided by EBSCO. EBSCO Sales and Product team personnel will be in attendance. Other topics include: Future of Books in Academic Libraries and analytics. URSUS Directors recommended some topics for JJS to bring to this meeting. They are:

- EBooks available to all in consortia.
- ILL to non-consortia members,
- Make it easier to buy for consortia; need some flexibility not all in consortia need all.
- Concerns with products, i.e. EDS. MSL is seeing flaws in EDS - GALE products are index only. Is EBSCO aware, and can it be fixed? This could be a deal breaker.
- Make it easier for users to get to full text rather than going through a third party.
- Responsiveness of vendors - too slow, not keeping up with tech trends.
- EBSCO litigious – i.e. RFP Appeals...
- Send additional thoughts/ideas to JJS via email.

### **Summon** (David & Joyce)

Need to think about what's next as we are in the 3<sup>rd</sup> yr. of a 3 yr. contract. There are constant updates to this product. Many libraries cannot keep up. There is a need to do a full investigation of products before we agree to a new contract. Whether it should be a MIN supported function since there is a lot to manage for many UMS Libraries.

MSL during the RFP process last spring set up a MARVEL/Digital Maine committee to look at the EDS product from now to the end of March & to learn about other products out there. By end of March an informed decision will be made. Product then goes out to bid. The question was asked, if there was a statewide contract possibility for 1 product/contract for all. It was noted that CBB also use Summon. The committee would need to consider Google Scholar with options or further developments on how turn on most of the databases.

Encore is a book first discovery. If you add EDS Duet, Encore will also retrieve articles. Summon & EDS are article first discovery tools. In both cases local book holdings and/or articles can be added. The URSUS consortia and Maine need flexible hierarchical systems. J. Ritter will share the list of people that will be on the MSL committee. D. Nutty & J. Rumery want to be on the secondary tier of this committee. A

representative from the Directors or an URSUS Committee representative should also serve on the committee.

Make this a standing agenda item - Explore discovery systems. How can URSUS support the MIN work.

### **UMPI Barcodes MaineStreet to Sierra**

Data from MaineStreet to Sierra is mostly loaded, however ID cards issued within the last 2 weeks has created a problem. There are multiple records with the same barcode for dual enrolled students. Load of records and clean up has been done by MIN. This will be repeated during the spring term. Duplicate barcodes remain an issue for dual enrolled students. This is also an issue at UMM.

### **ACRL Framework & Reference Retreat (regular check-in)**

Bryce, David, Sofia will meet in the next couple of weeks to hammer out the logistics. Date & place is set. Confirmed with ACRL. Suggestions for lodging will be made available.

### **VC Neely, Hanover, and library fees & Carol Kim (Joyce & David)**

Hanover was to do research on how other institutions support fees for libraries. Report to be delivered in December. UMS will probably not add another fee. VC Neely is thought to serve for another year, and is working a 30 hour week. K. Kimball is thought to be doing the VC work for the other 10 hours a week. Carol Kim stopped in to see D. Nutty to ask him whether or not the UMS libraries had received the \$1.2 M that was required to get equalization of resources across the campuses in the base database budget. She was told that we have not, nor was there a plan to do so, just a recommendation in the Administrative Program Integration Team for Library Resources report delivered December 22, 2017 to VC Robert Neely.

This issue needs to be kept in the forefront. To that end:

- Keep the \$ needed to get resources to all on agendas when we speak with our Provosts.
- Goal systemwide is to have 50 cross listed classes. What about the library resources to support those classes?

### **Person-of-Interest at UM**

Persons-of-Interest at UM – forwarded by the parent org/college/dept. frequently request poi access to the databases. It was noted that this could jeopardize current licensing agreements.

### **Announcement**

Joyce noted that Mara Saule, Director at UVM, is retiring on June 30.

### **Business Source Complete (Marianne)**

It was noted that not all content from Harvard Business Review is contained in EBSCO's BSC, nor does it have exclusive rights to HBR. USM & UM have subscribed to HBR in print for \$99. MSL has pricing for Sage case studies for statewide access. This was developed as part of the spring RRP process.

### **Browzine**

UM has been billed for USM's and OCLS' subscriptions even though the latter two have dropped the service.

### **E-reserve workflows (Stacey)**

UMM, UMF, and UMPI, don't have a process or mechanism for e-reserves. UM still provides an e-reserves function, however, more faculty are using persistent URLs in their Blackboard courses. ERES is the software used at UM for E-reserve. A Fogler staff member does accessibility by request as per the [Marrakesh Treaty](#), (all things whether in copyright or not be made available to those who are in need).

UMA is considering [Blackboard Ally](#) – a software that will do some remediation as regards accessibility.

### **Video streaming services (Stacey, David, James, Bryce)**

There was no clear definitive answer to J. Jackson-Sanborn's question as to which campuses are keeping Films On Demand. It seems that UMA is keeping FOD, and that pricing options will determine if USM, UMPI, and UMFK will continue. It was affirmed that this resources for all campuses was the same package. JJS understands that for some sub-set of UMS Libraries, FOD ends at the end of the month.

Academic Video Online (AVON) is the streaming video vendor with the following campuses subscribed – UMM, UMF, UMA, USM, UM, (all campuses except UMFK at the moment). All campuses have the same collection/package. AVON begins OCT. 1

Kanopy – USM, UMA, UMF, UM all subscribe. UM is loading records for UM and UMA. UM just cut back the program to a few providers as monthly expenditures continued to rise. Cason is handling the dual loads. Each campus has its own unique collection. UM is loading 2000 films that are available. UMA is loading 30K records. UMF wants all 30K records, they will be loaded by MIN. USM wants all 30K records loaded (**didn't catch who is loading these records**).

SerSol's Knowledge Base does not have Video products, which makes it more difficult for MIN to manage. Partial system buys cause more difficulty for MIN to load.

- Following the discussion of who was buying what from which streaming video vendor, Stacey asked for the preferences and recommendations of University of Maine System libraries regarding ongoing streaming video requests. For context, OCLS has been filling requests from other UMS libraries for some

time now, and the number of requests has been increasing. This is not just renting streaming access through Swank, this includes copyright checks, making digital copies that are placed on Kaltura, communicating with faculty and technicians about process, and so on. Has also included payment for Public Performance Rights for the Women's Resource Center at UMaine.

- Related question, which is extra-tricky on a copyright level: can UMA borrow DVDs from other UMS libraries, make a digital copy, and place it on Kaltura for a third UMS institution's course?
- Observations: we should each support our own curriculum, but this comes at a cost. OCLS has always been a place we could go to, but now that it and University College have ceased to exist as entities separate from UMA, it starts to seem unfair. It does make sense to have one central place that does this work.
- Swank has cost \$10,000/yr, roughly. About one third of what OCLS has been doing is for other campuses (other than UMA). This work is moving into the job description of a new employee, the Reference/Instruction Librarian based in Bangor (Senta Sellers).
- UMA Pres. Wyke is supportive of UMA libraries continuing in this role, but it is growing beyond what UMA can do alone, without support & changes. Pres. Wyke wanted opinions of URSUS Directors.
- Stacey will offer the directors a bulleted list of procedures Stacey recommends, which the directors can then review and comment on.
- Joyce notes that it would be nice to have something seamless for our users, in terms of how we organize streaming video.

### **Campus Reports:**

- UMF: Digital Commons acquired; Presidential Search underway, with target of completion in May with summer start; \$1.5 million operating budget deficit
- UMaine: Dean of Cooperative Extension search at interview stage; challenges related to lots of Persons of Interest being put into MaineStreet, who then want library privileges; Joyce serving on the Beal College General Education advisory board; Fogler has a new Space Committee that is looking at collection spaces; Greg Curtis completed his tour of New Hampshire Gov Docs depositories
- BPL: staff to attend a staff development day focused on issues related to housing insecurity and related issues.
- USM: seeking a faculty member to teach French language and also work on Franco-American studies, while USM seeks to incorporate LAC-based Franco-American Collection in the library's holdings; meanwhile, the System is hiring for a three-year position to build a Franco-American portal that pulls together materials at LAC, UMaine, and UMFK.
- UMA: Senta Sellers has accepted the Reference/Instruction Librarian position based at UMA-Bangor, including streaming video and distance education roles; Senta has two master's degrees and international work experience; Jake Albert is back from paternity leave; Haley Brown has left her interim coordinator role

at UMA-Bangor; temporary appointment of Cathy Merchant as a library specialist at UMA-Bangor; the maker-space "Collaboratory" had been coming together, but the space is currently unusable due to damage from a burst pipe; in response to a question, Stacey reports that her appointment is through December 2018.

- UMPI: Usage numbers are consistent with last year, possibly a little up from last year; the computer lab shows low use, and UMPI is considering transforming that space into a classroom with mobile furniture
- MSL: the governor is likely to pull together a budget imprint for the next governor. The budget currently looks to be favorable to MSL.
- UMM: Library information sessions continue to keep the librarians busy; The dogs were back for mid-terms. The attendance was great! Completing a trial for Kanopy – no comments from faculty. EBSCO is offering a discount for Business Source Complete. Are any of you considering this? Having a few problems with adult clients from social service agencies accessing inappropriate sites on the public computers. Do any of you have policies on request for events in your library or on your campus?