URSUS Library Directors University of Maine Augusta Thursday, November 15, 2012 Meeting Notes

Present:	Tom Abbott, James Jackson Sanborn, Leslie Kelly, Angelynn King, Linda Lord, Barbara McDade, David Nutty, Joyce Rumery, JoAnne Wallingford
Absent:	John Barden, Christine Hepler, Steve Podjagny, Frank Roberts
Guests:	Marilyn Hudzina, Ana Noriega, Jess Isler, B.J. Kitchener, Nina Osier

Delivery Service issues

Some libraries have been getting books for multiple libraries in a single tote. Also there seems to be a long delay in getting some items. Please let Joyce or Linda know about any problems so we can take them to Freedom Express as soon as possible. The issue with the slow fill rate may be with the lending library, if this occurs it may be useful to contact the library.

Service Level Agreement performance

The OCLS position is close to being filled with interviews scheduled in November. It was a nationwide search.

They are working on the access to video for embedding in classes. Copyright clearance for the films is about 6000.00 per year.

The OCLS homepage (<u>http://learn.maine.edu/library/</u>) has links to the homepages of the URSUS libraries and to contacts. What other links are we interested in having on the page?

Role of the libraries in supporting courses taught with technology

We need to know how the libraries can be involved with the course design for online courses. We have to have information literacy there from the beginning. The Reference Subcommittee already has tutorials that can be used. We all need to advocate to have the libraries included in the courses and to develop that culture from the beginning.

We need to be able to analyze the use of the technologies and get feedback. Our ongoing discussions about assessment come into the conversation as well. We need to make it more of an exchange between all parties. We need tutorials that are interactive and dynamic, that would fit any class. There is also the consideration that we need some to be unique to a course and branded for a particular campus.

Instruction is moving to collaborative experiences, with the expert in the room to address the wrong turns. But, we also need the peer to peer experiences.

Connectivity issues for our meetings

We have had some problems with the connections when we brought in more than one. Tom will check on the Augusta connections. Joyce and Barbara will test Google's Hang Out.

Neal slides

This topic was tabled and will be brought up again as a discussion at a future meeting. The responses that Leslie received were not what we feel is needed for our response to the chancellor.

ILS discussions update and the report from the Exploratory Needs Committee

The committee is setting up a meeting with the Innovative staff at ALA. The document with the issues and questions was shared. Do we have additional questions, also the committee is asking for help answering the questions posed.

Summon

There are problems with the five campus implementation of Summon. The limitations of a shared service are causing problems and confusion for both staff and users. The Reference Committee will have this has a discussion at their next meeting.

Reference Subcommittee

We need the report from the group on the tutorials.

Library reports

MaineCat now has a new and improved look thanks to the MIN staff.

The State Library is working on the Digital Commons and budget support. Linda believes that Senator King has a good sense of the importance of e-rate.

Machias is searching for a new VPAA.

Presque Isle is working on NEASC.

Augusta has received word that they will have a 5% cut.

Bangor Public Library is working on the Digital Commons.

Next meeting – December 14 at Bangor Public Library